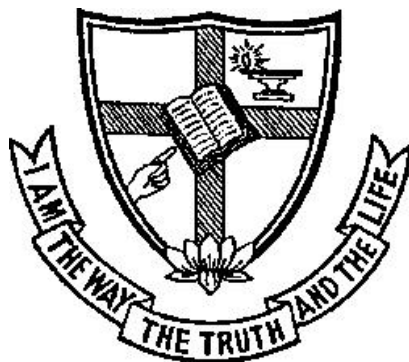


MAR THOMA COLLEGE, TIRUVALLA

Reaccredited with 'A' Grade (Fourth Cycle) by NAAC &
All India 80th Rank in NIRF 2021



INTERNAL QUALITY ASSURANCE CELL (IQAC)

**STUDENTS SATISFACTION SURVEY
AND
FEEDBACK ANALYSIS
2021-22**

STUDENTS SATISFACTION SURVEY AND FEEDBACK ANALYSIS 2021-'22

STUDENTS SATISFACTION SURVEY

Students Satisfaction Survey was conducted by sharing google form links to all the final year student groups. A sample questionnaire is attached in the Students' Satisfaction Survey Report. The institution prepared the questionnaire with questions related to infrastructure, curriculum delivery, physical facilities, sports and cultural events, library facilities, approachability of the faculty members and grievance redressal. The responses were tabulated in terms of numbers and percentages, graphs were plotted with the tabulated data, and a detailed report of the Students' satisfaction survey has been prepared.

FEEDBACK ANALYSIS

Feedback was given by the students under three heads – Teachers' Feedback, Institutional Feedback and Students' Feedback on Programme. The Teachers' feedback from the students were given to the teachers directly, and asked to take actions based on the same. Institutional feedback and Students' Feedback on Programme were collected by the IQAC, analysed and a report was made. Sample questionnaires of the three kinds of feedback are attached.

As the classes were online, feedback from the parents were taken online during PTA meetings, but not formulated as a report this year. Feedback from other stakeholders like alumni was collected using google forms.

Both the Students Satisfaction Survey and Feedback analysis were compiled as a single document to get a clear picture of students' evaluation of the institution and the programmes.

List of Figures

Figure 1: Distribution of UG and PG Students who participated in the survey.

Figure 2:- Student Feedback on Academic Content: Feedback Responses (%)

Figure 3: Student Feedback on the, Availability of Teaching Materials: Feedback Responses (%)

Figure 4:-Feedback on the Usefulness of Further Learning, Feedback Responses (%)

Figure 5: Feedback on the, Timeliness of Practical Work, Feedback Responses (%)

Figure 6: Feedback on the, Educative Value of Mid-Programme Placement, Feedback Responses (%)

Figure 7: Feedback on the, Employability of the Programme, Feedback Responses (%)

Figure 8: Feedback on the, Fairness of Evaluation, Feedback Responses (%)

Figure 9: Feedback on the, Interaction with Faculty, Feedback Responses (%)

Figure 10: Feedback on the, Interaction with Administration, Feedback Responses (%)

Figure 11: Feedback on the, Library Facility, Feedback Responses (%)

Figure 12: Feedback on the, Computer Facilities, Feedback Responses (%)

Figure 13: Feedback on the, Hostel Facilities, Feedback Responses (%)

Figure 14: Feedback on the, Recreational Facilities, Feedback Responses (%)

Figure 15: Feedback on the Extra-curricular Activities, Feedback Responses (%)

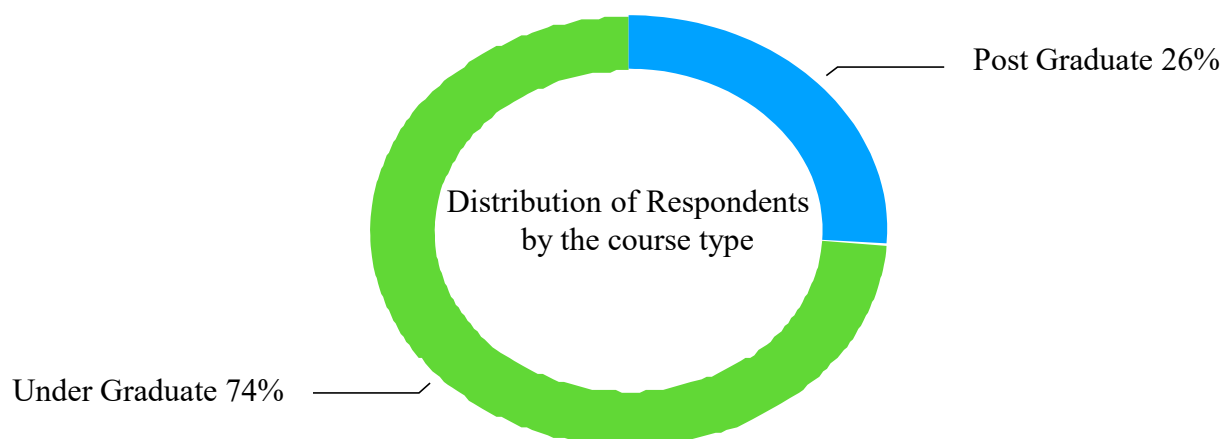
Figure 16: Feedback on the Sports Facilities, Feedback Responses (%)

Figure 17: Feedback on the on Academic Content and Relevance on a scale of 5 by UG and PG students.

Figure 18: Rating of the on-campus facilities presented on a scale of 5 by UG and PG students.

Figure 19: Rating of Campus Life and Future Prospects Scored on a Scale of 5 by UG and PG students.

Figure 1: Distribution of UG and PG students who participated in the survey.

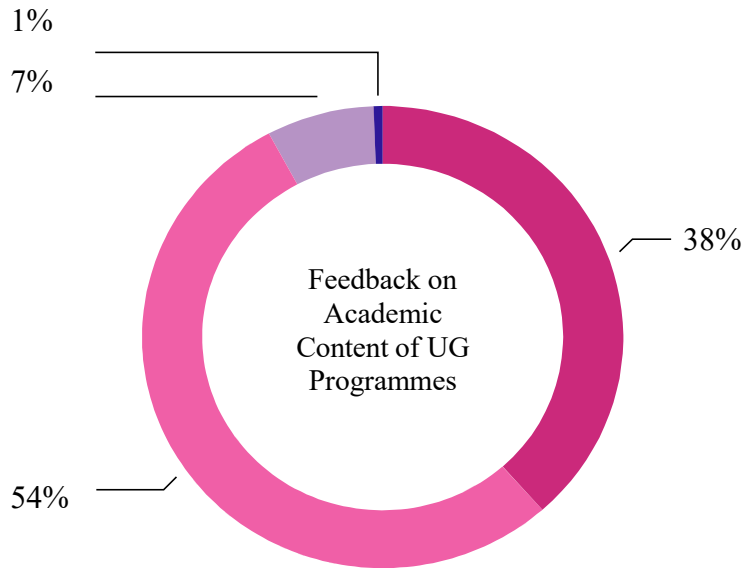


Distribution of Participants in the Feedback Programme

Course Type	Number of Participants
Postgraduate	175
Undergraduate	497

The participation in the feedback process was influenced by the differences in the number of seats allotted for each course type. Distribution of Respondents by Course Type: Of the total participants, 26% comprised Postgraduate students. 74% comprise undergraduate students. Actual Count of Students was 175 and 497 respectively.

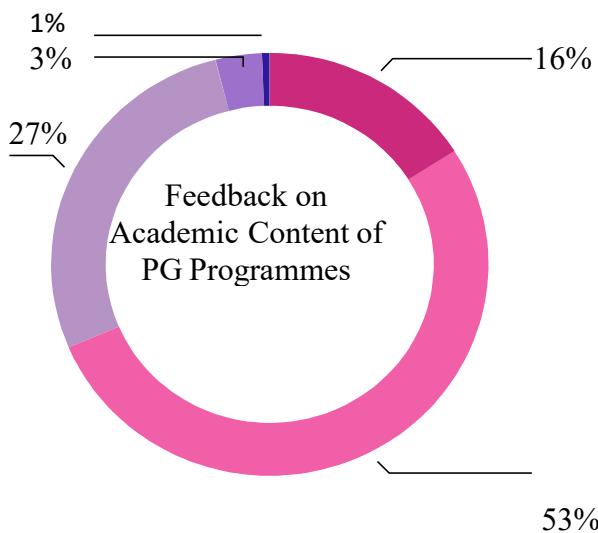
Figure 2:- Student Feedback on Quality of Academic Content: Feedback Responses (%)



UG Academic Content

Assessment	Counts
Very Good	191
Good	267
Average	36
Poor	0
Very Poor	3

● Very Good ● Good ● Average ● Poor ● Very Poor



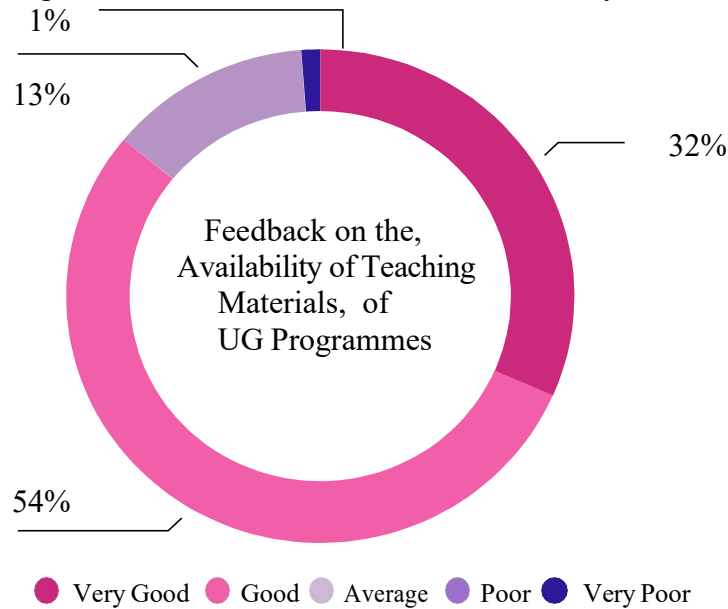
PG Academic Content

Assessment	Counts
Very Good	28
Good	92
Average	48
Poor	6
Very Poor	1

● Very Good ● Good ● Average ● Poor ● Very Poor

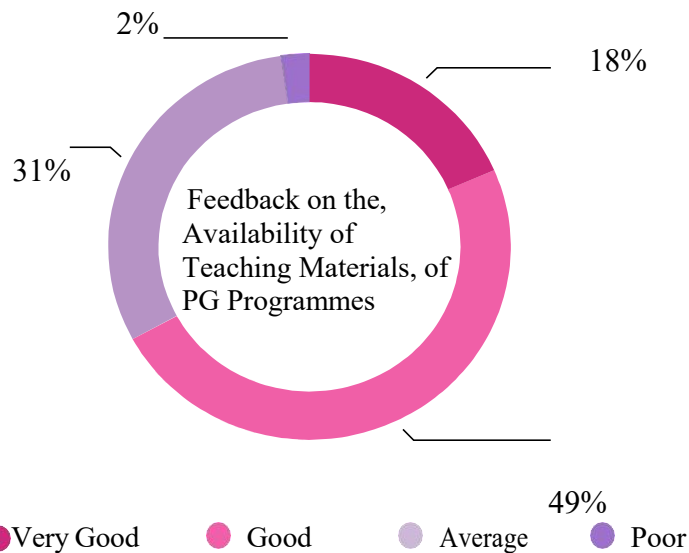
Percentage of Undergraduate Students who opined that the Academic Content that is being provided at Mar Thoma College, Tiruvalla is Very Good was 38%, 54% rated the same as Good, Average score was reported by 7% . Only 1% reported the same parameter as very poor. Postgraduate Student Feedback comprised a population of 16% who opined that the academic content was Very Good. 53% of the participants was of the opinion that the content was Good. About 27% opined that the content was average. Remaining comprised 4%.

Figure 3: Student Feedback on the, Availability of Teaching Materials: Feedback Responses (%)



UG Teaching Materials

Assessment	Counts
Very Good	157
Good	270
Average	64
Poor	0
Very Poor	6

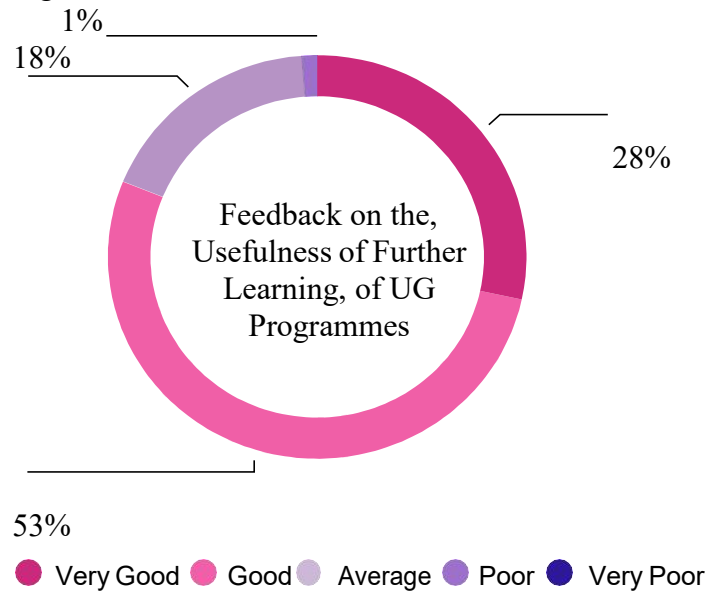


PG Teaching Materials

Assessment	Counts
Very Good	32
Good	84
Average	53
Poor	4
Very Poor	2

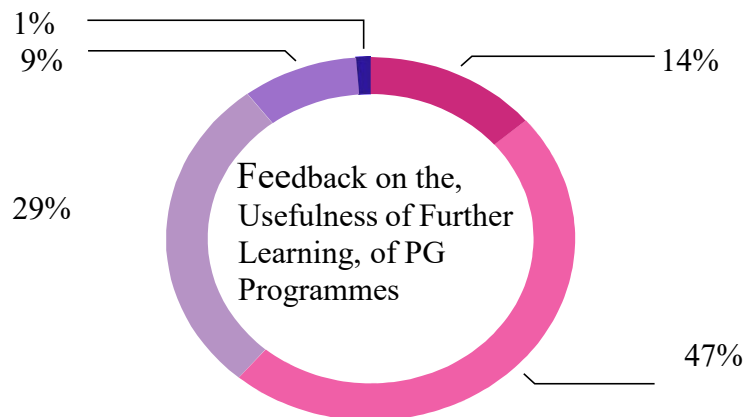
Percentage of Undergraduate Students who opined that Availability of Teaching Material at Mar Thoma College, Tiruvalla as either Very Good or Good was a 32%, and 54%, respectively. A score of Average was given by 13%. Feedback about the same parameter For PG Students returned a response comprising a population of 18% who gave a score of 'Very Good', a score of Good was given by 49%, 31% gave a score of 'Average'. Remaining students gave lower scores and it comprised 2%.

Figure 4:-Feedback on the Usefulness of Further Learning, Feedback Responses (%)



UG Further Learning

Assessment	Counts
Very Good	141
Good	262
Average	88
Poor	6
Very Poor	0

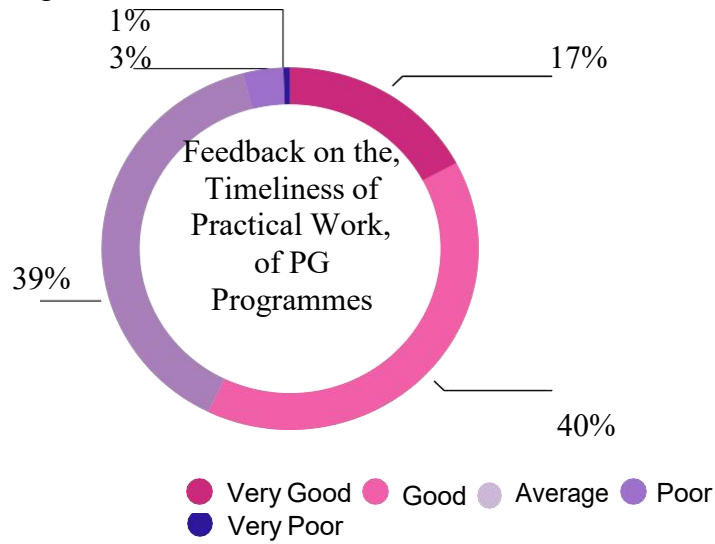


PG Further Learning

Assessment	Counts
Very Good	24
Good	83
Average	50
Poor	16
Very Poor	2

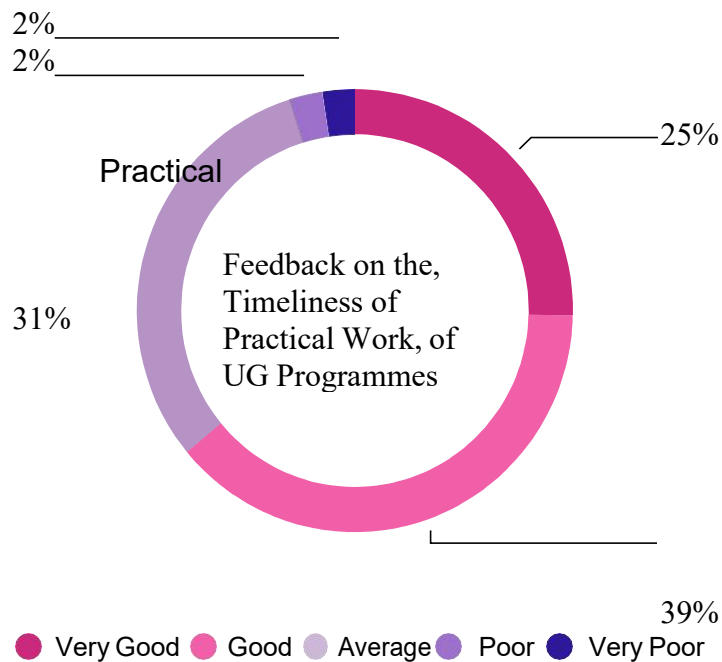
Percentage of Undergraduate Students who opined that the Usefulness of Further Learning for courses offered at Mar Thoma College, Tiruvalla is Very Good was 28% and good was 53% respectively for UG programmes. An average score was given by 18% of students. For PG programme, 14% students gave a score of Very Good and score of Good was given by 47%. On the other hand 29% opined that the parameter deserved an average score. Lower scores made a total of 10%.

Figure 5: Feedback on the, Timeliness of Practical Work, Feedback Responses (%)



PG Timeliness of Practical

Assessment	Counts
Very Good	30
Good	70
Average	68
Poor	6
Very Poor	1



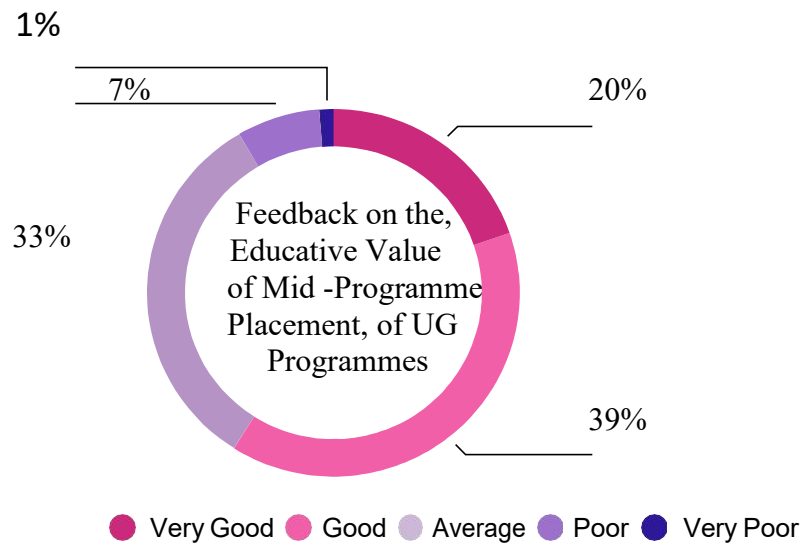
UG Timeliness of

Assessment	Counts
Very Good	126
Good	192
Average	155
Poor	12
Very Poor	12

Percentage of PG Students who opined that the Timeliness of Practical Work for courses offered by Mar Thoma College, Tiruvalla as Very Good was 17% and Good was 40% respectively. Average score was given by 39% of students. Only 4% students gave a lower score.

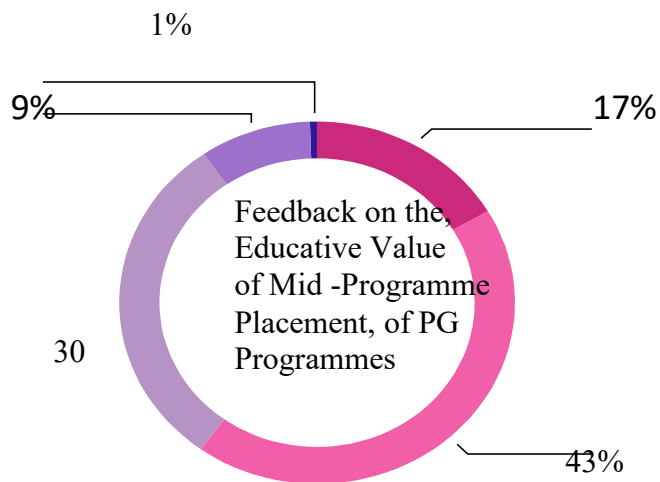
For UG programme, Very Good was recorded by 25% of students and 39% gave the score as Good. About 31% had given an Average Score for the same. Only 4% students had given lower scores.

Figure 6: Feedback on the, Educative Value of Mid-Programme Placement, Feedback Responses (%)



UG Educative Value

Assessment	Counts
Very Good	98
Good	195
Average	162
Poor	36
Very Poor	6



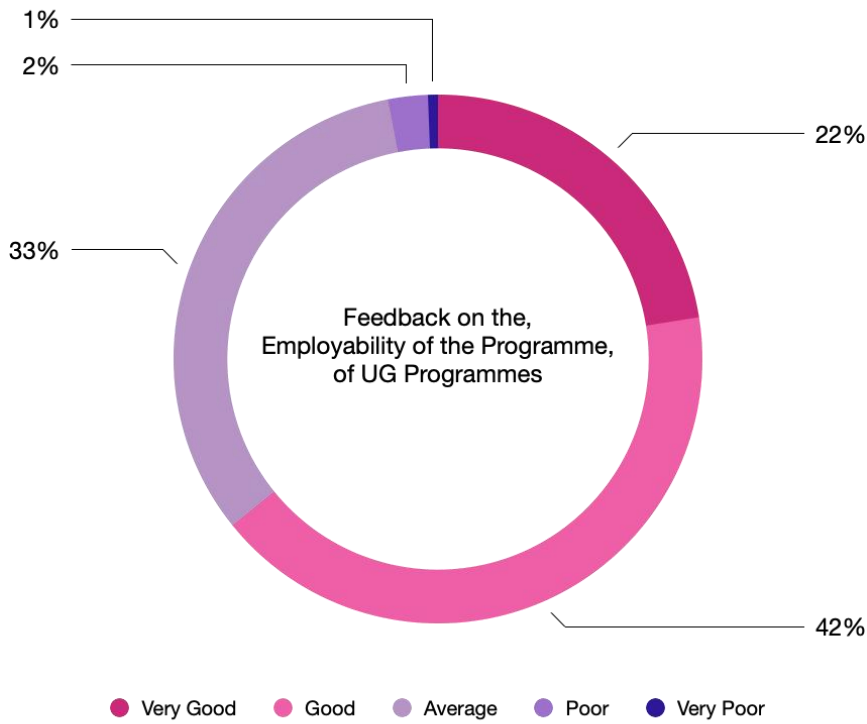
PG Educative Value

Assessment	Counts
Very Good	29
Good	76
Average	53
Poor	16
Very Poor	1

Percentage of Students who opined that the Educative Value of Mid-Programme Placement for courses offered at Mar Thoma College, Tiruvalla is Very Good was 20% and Good was 39% respectively for the UG programme.

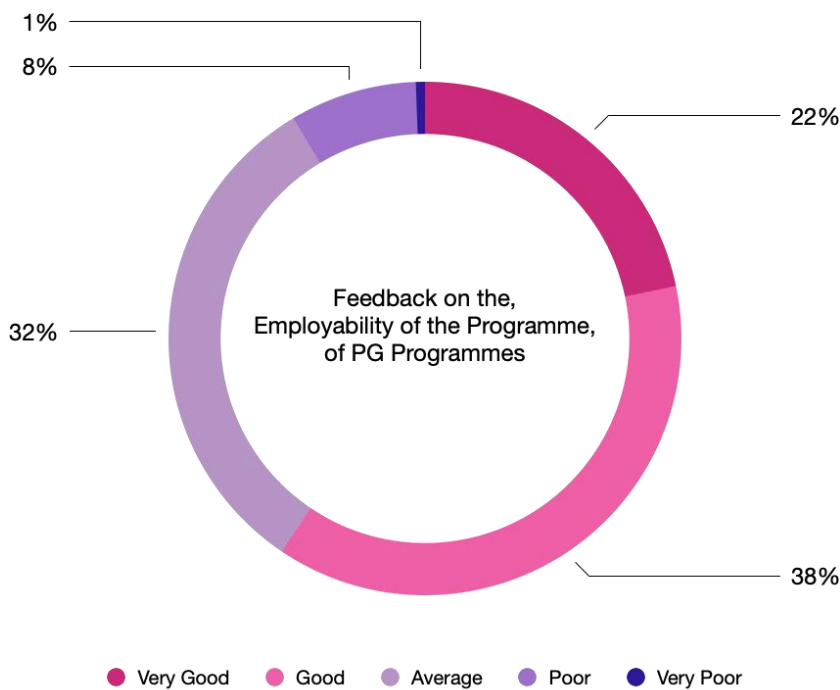
For PG programme, the respective scores were 17% of students and 43%. About 30% gave the score as Average.

Figure 7: Feedback on the, Employability of the Programme, Feedback Responses (%)



Assessment	Counts
Very Good	111
Good	206
Average	162
Poor	12
Very Poor	3

For the UG Programme, the Percentage of Students who opined that the Employability of the Programme for courses offered at Mar Thoma College, Tiruvalla is Very Good was 22% and Good was 42% respectively.

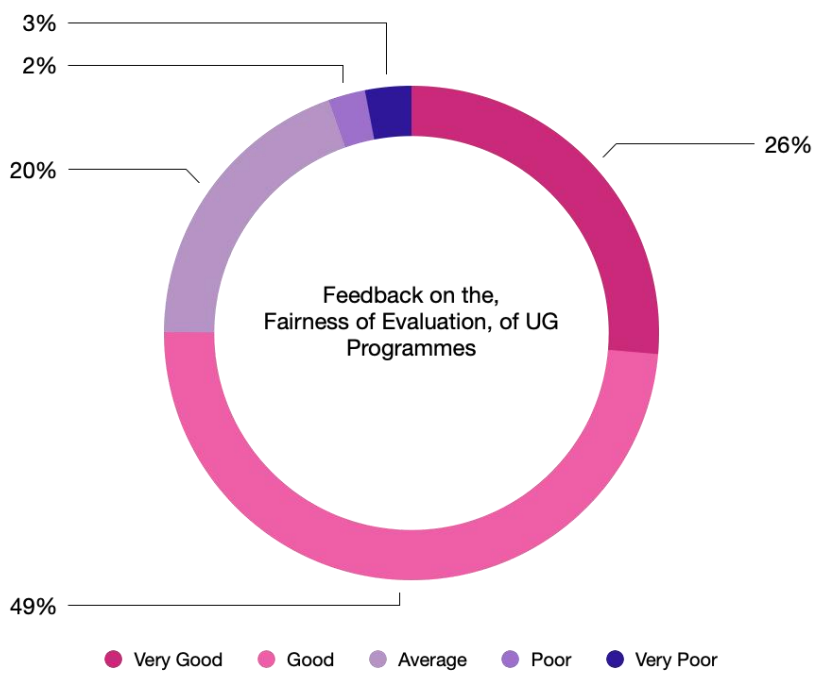


PG Employability

Assessment	Counts
Very Good	38
Good	66
Average	56
Poor	14
Very Poor	1

For PG programme, A score of Very Good was given by 22% of students and a score of Good was given by 38% of the respondents. 32% were of the opinion that the parameter may be given a score as average.

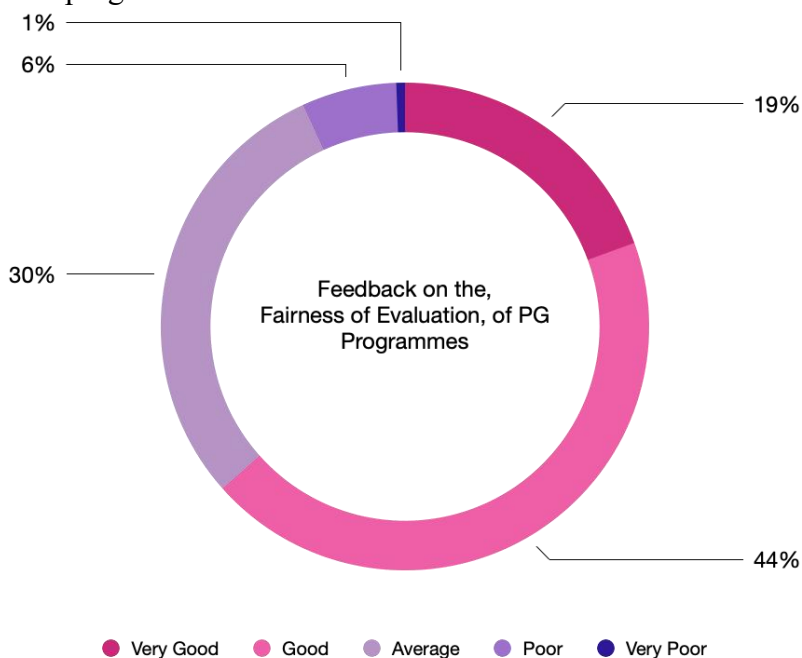
Figure 8: Feedback on the, Fairness of Evaluation, Feedback Responses (%)



UG Fairness of Evaluation

Assessment	Counts
Very Good	131
Good	242
Average	97
Poor	12
Very Poor	15

Percentage of Students who opined that the Fairness of Evaluation for courses offered at Mar Thoma College, Tiruvalla is Very Good was 26% and Good was 49% respectively for UG programme.

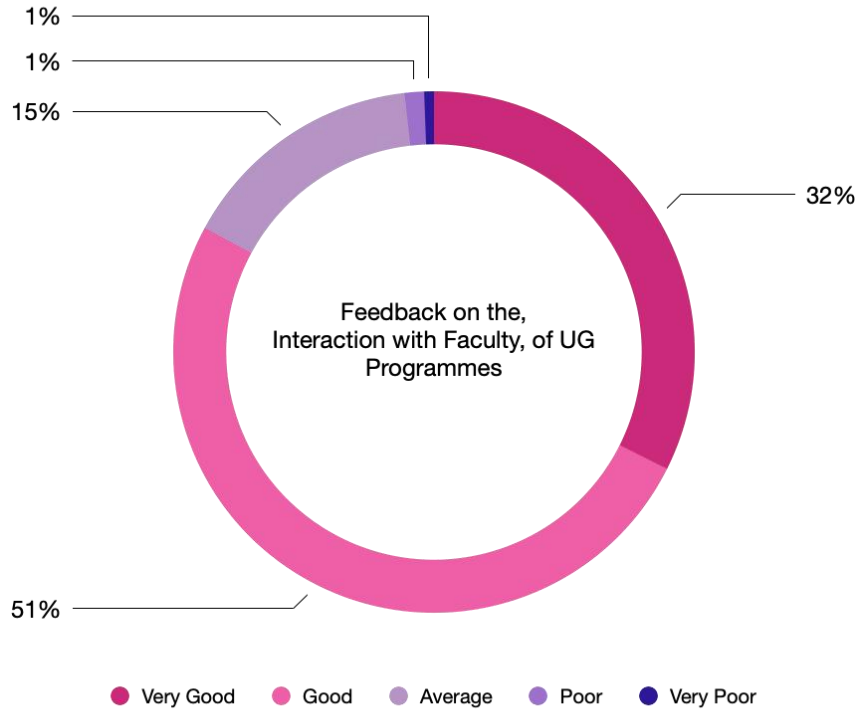


PG Fairness of Evaluation

Assessment	Counts
Very Good	34
Good	77
Average	52
Poor	11
Very Poor	1

For PG programme, a score of Very Good and Good were given by 19% and 44% respectively. 30% gave a score of Average.

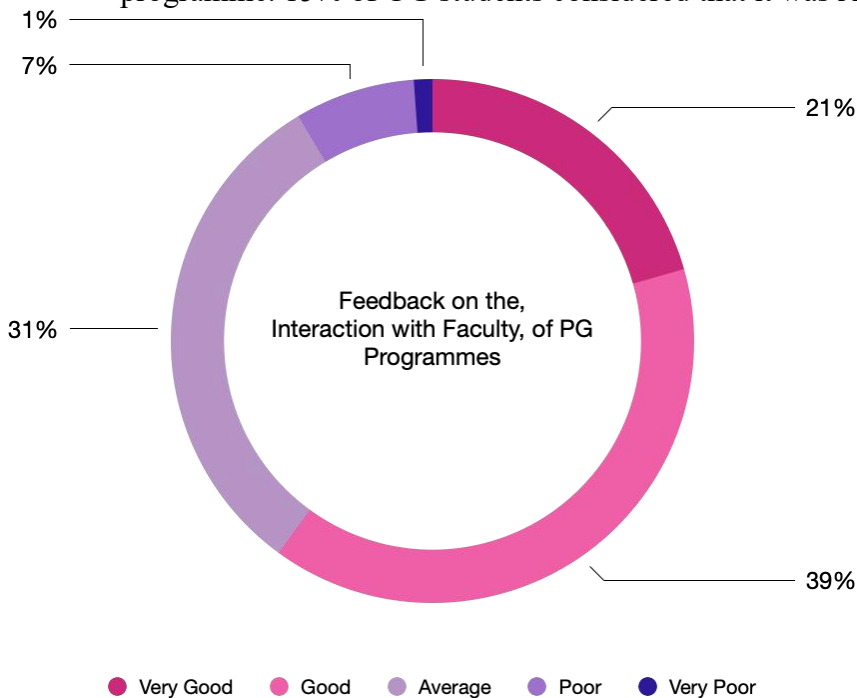
Figure 9: Feedback on the, Interaction with Faculty, Feedback Responses (%)



UG Interaction with Faculty

Assessment	Counts
Very Good	161
Good	251
Average	76
Poor	6
Very Poor	3

Percentage of Students who opined that the Interaction with Faculty, for courses offered at Mar Thoma College, Tiruvalla as Very Good was 32% and Good was 51% respectively for UG programme. 15% of UG students considered that it was Average.

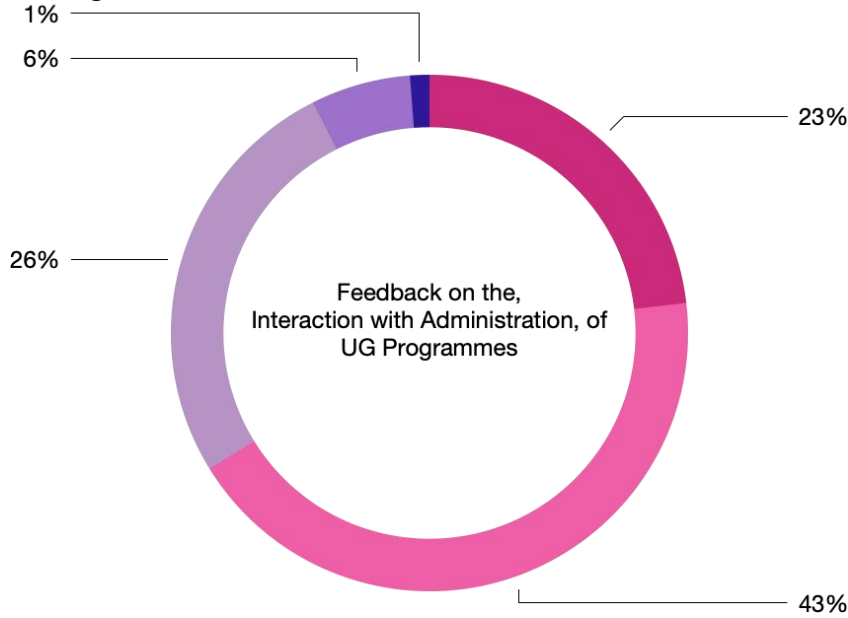


PG Interaction with Faculty

Assessment	Counts
Very Good	36
Good	69
Average	55
Poor	13
Very Poor	2

For PG programme, A score of Very Good was given for the same parameter by 21% of respondents and Good was given 39 %. A score of Average was marked by 31%.

Figure 10: Feedback on the, Interaction with Administration, Feedback Responses (%)

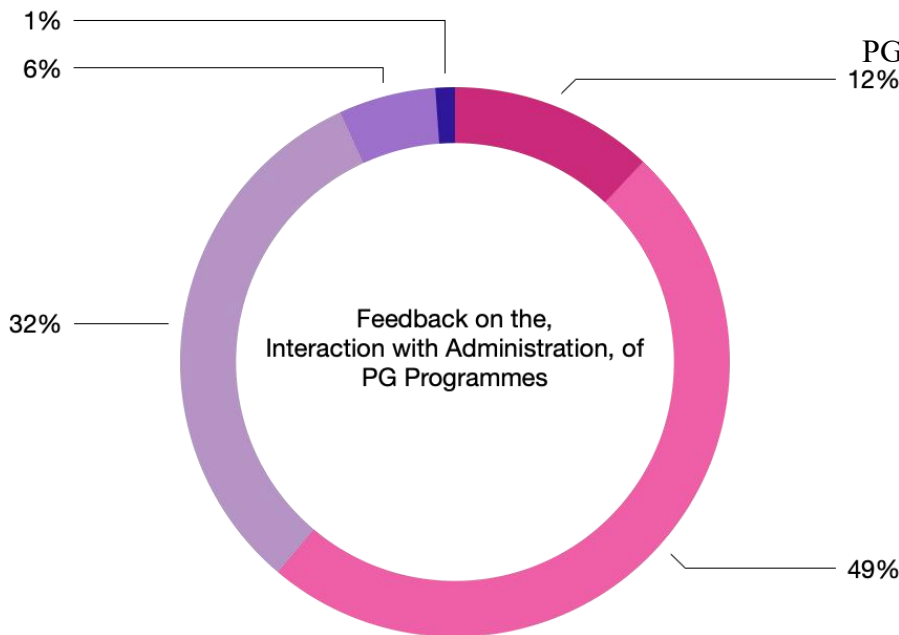


UG Interaction with Administration

Assessment	Counts
Very Good	115
Good	214
Average	131
Poor	31
Very Poor	6

● Very Good ● Good ● Average ● Poor ● Very Poor

Percentage of Students who opined that the Interaction with Administration, for courses offered at Mar Thoma College, Tiruvalla as Very Good was 23% and Good was 43% respectively for UG programme. 26% believed that the interaction with administration was average.



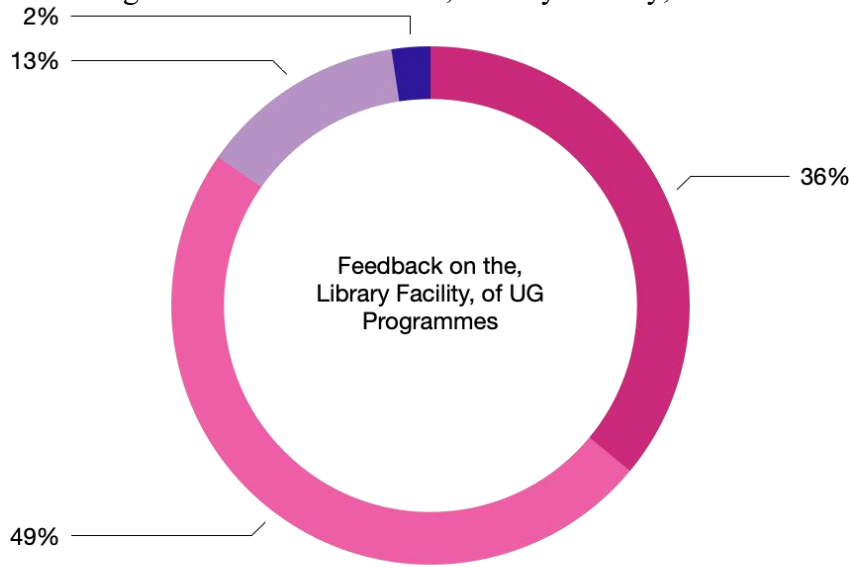
PG Interaction with Administration

Assessment	Counts
Very Good	21
Good	86
Average	56
Poor	10
Very Poor	2

● Very Good ● Good ● Average ● Poor ● Very Poor

For PG programme, A score of Very Good was given by 12% of the respondents and a score of Good was marked by 49%. 32% believed that the interaction with administration was average.

Figure 11: Feedback on the, Library Facility, Feedback Responses (%)

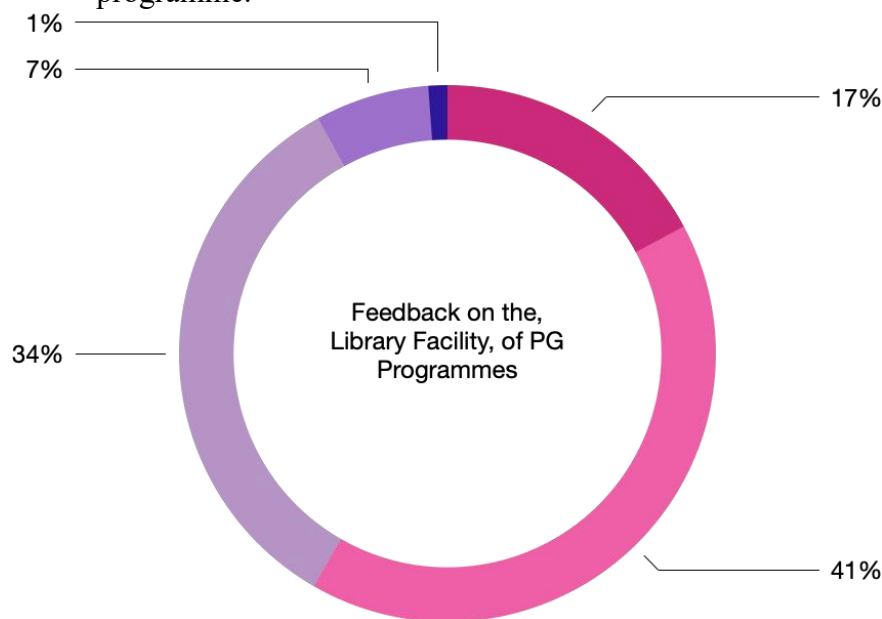


Library Facility UG Feedback

Assessment	Counts
Very Good	179
Good	242
Average	64
Poor	0
Very Poor	12

● Very Good ● Good ● Average ● Poor ● Very Poor

Percentage of Students who opined that the Library Facility, for courses offered at Mar Thoma College, Tiruvalla is Very Good was 36% and Good was 49% respectively for UG programme.



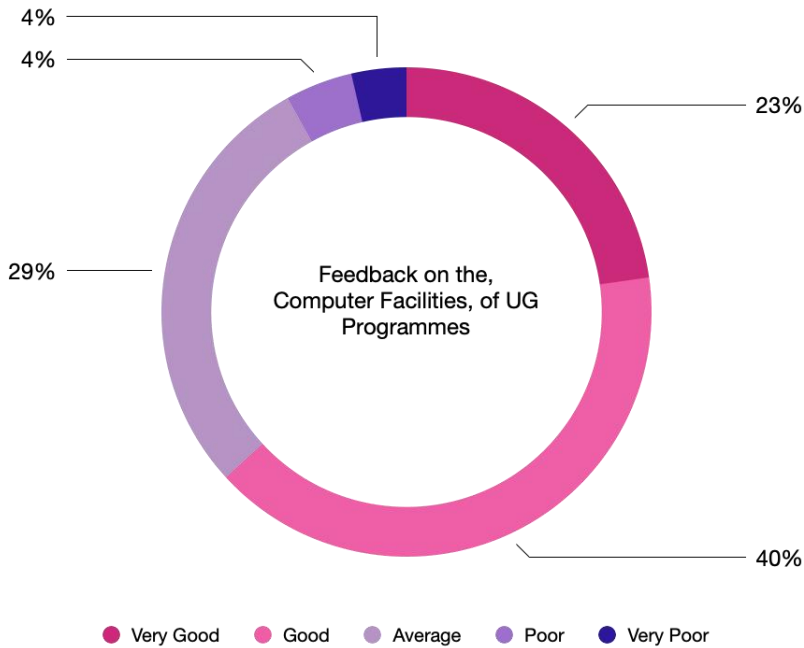
Library Facility PG Feedback

Assessment	Counts
Very Good	30
Good	72
Average	59
Poor	12
Very Poor	2

● Very Good ● Good ● Average ● Poor ● Very Poor

For PG programme, A score of Very Good was given by 17% and Good was given by 41% of the respondents respectively. 34% of the students were of the opinion that the facility was average.

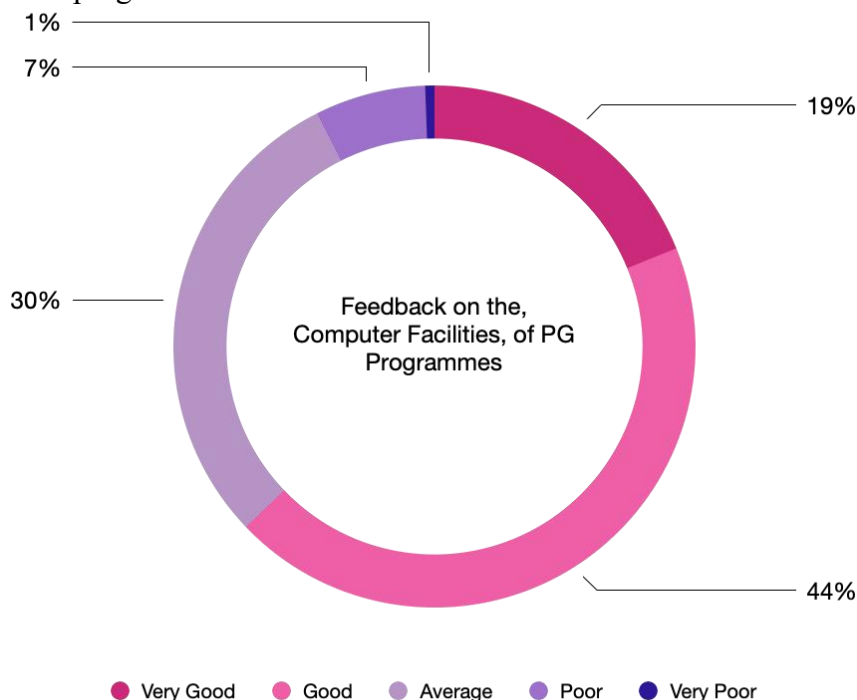
Figure 12: Feedback on the, Computer Facilities, Feedback Responses (%)



Computer Facilities UG Feedback

Assessment	Counts
Very Good	113
Good	201
Average	143
Poor	22
Very Poor	18

Percentage of Students who opined that the Computer Facilities, for courses offered at Mar Thoma College, Tiruvalla is Very Good was 23% and Good was 40% respectively for UG programme.

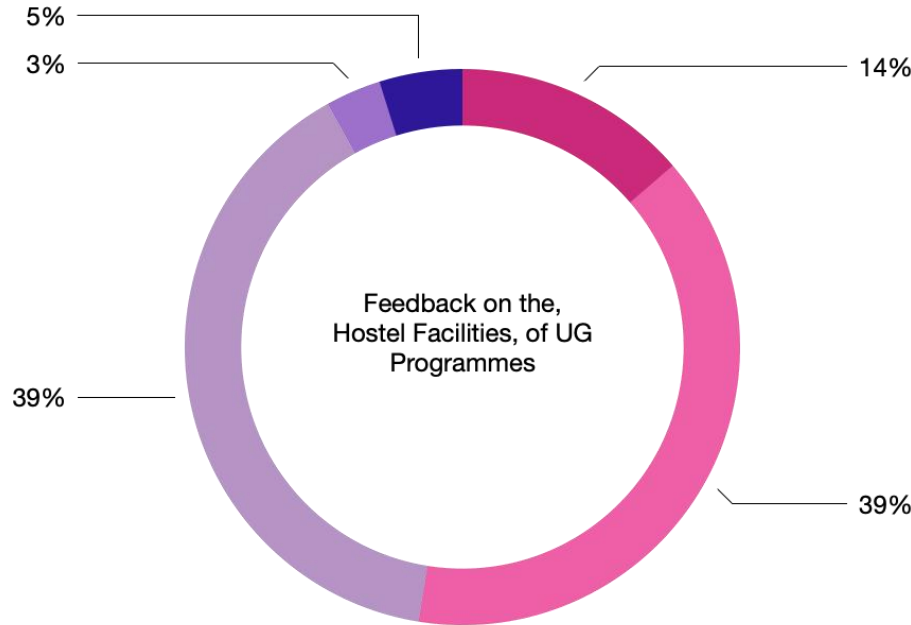


Computer Facilities PG Feedback

Assessment	Counts
Very Good	33
Good	77
Average	52
Poor	12
Very Poor	1

For PG programme Very Good and Good were marked by 19% and 44 % respectively. 30% of the opinion that the facilities were average.

Figure 13: Feedback on the, Hostel Facilities, Feedback Responses (%)

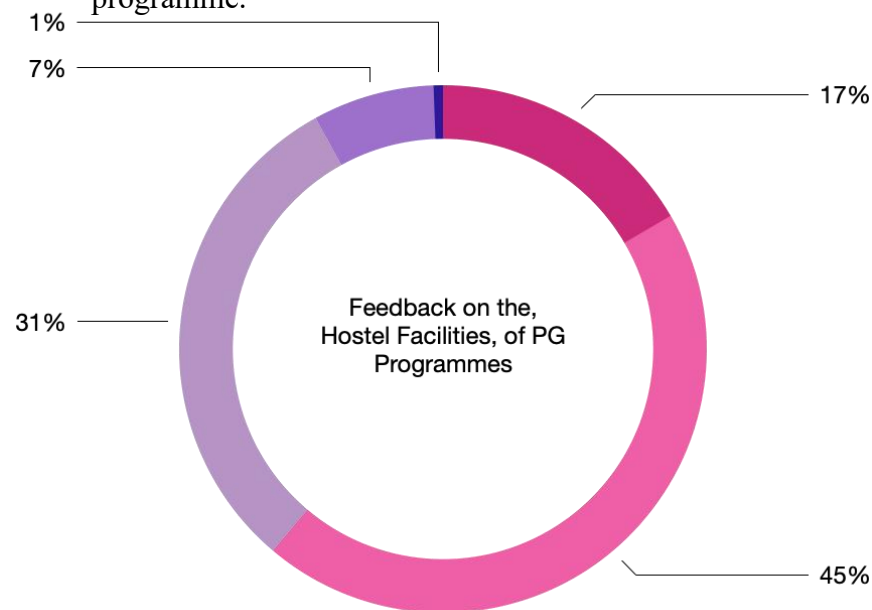


Hostel Facilities UG Feedback

Assessment	Counts
Very Good	68
Good	193
Average	196
Poor	16
Very Poor	24

● Very Good ● Good ● Average ● Poor ● Very Poor

Percentage of Students who opined that the Hostel Facilities, for courses offered at Mar Thoma College, Tiruvalla is Very Good and Good were 14% and 39% respectively for UG programme.

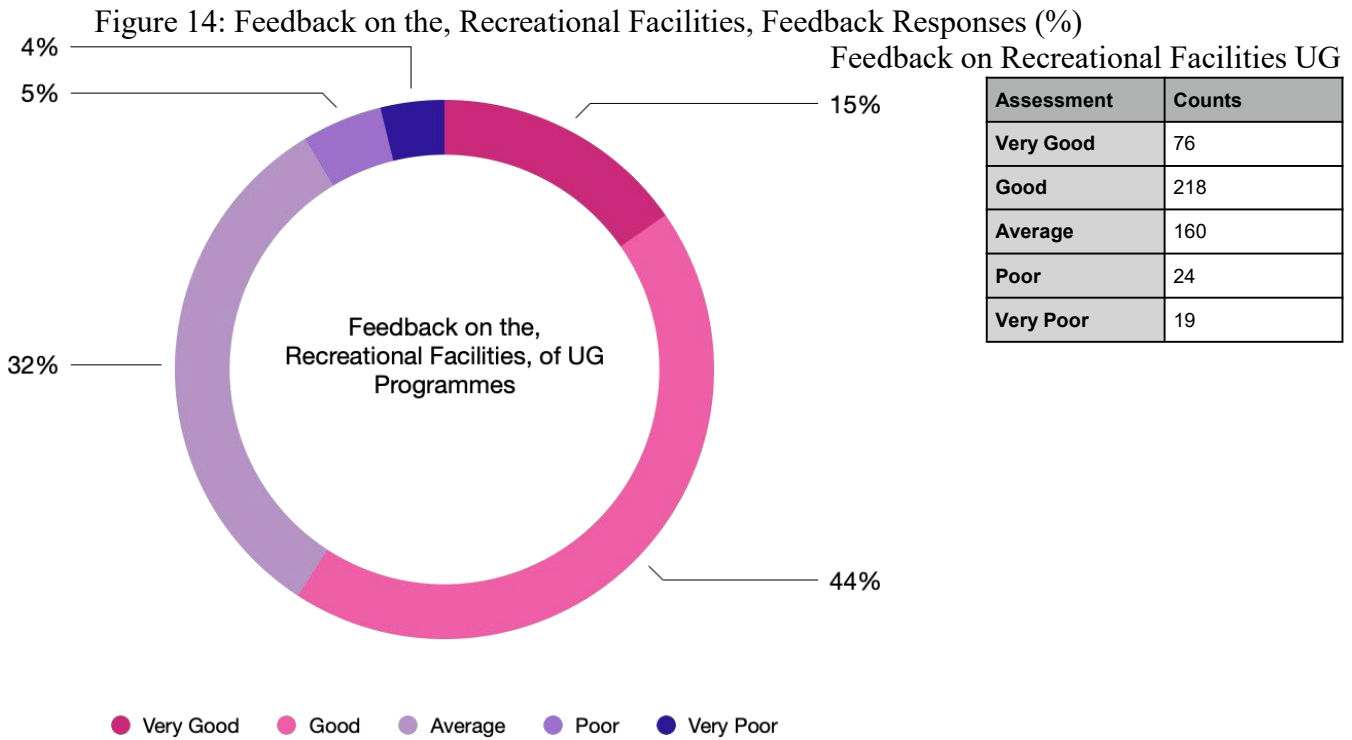


Hostel Facilities PG Feedback

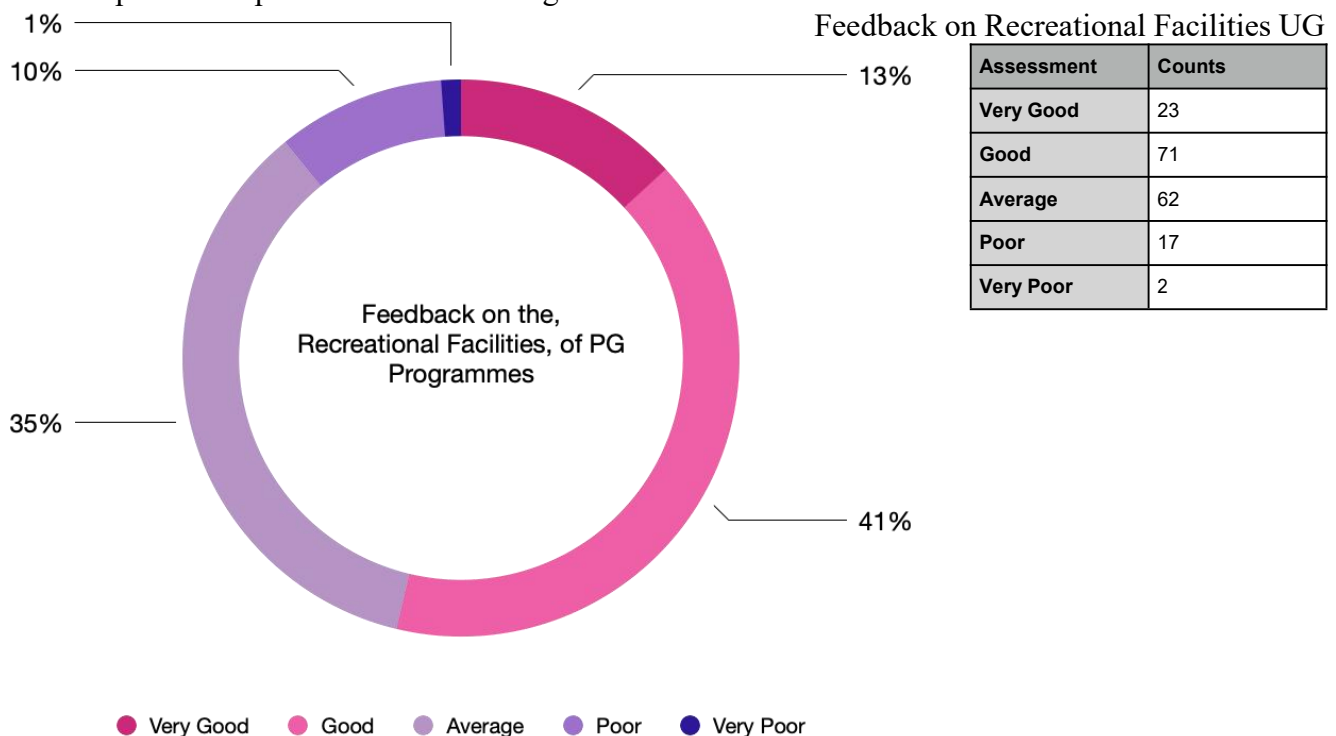
Assessment	Counts
Very Good	29
Good	78
Average	54
Poor	13
Very Poor	1

● Very Good ● Good ● Average ● Poor ● Very Poor

For PG programme scores of Very Good and Good were marked by 17% and 45% of the respondents. A score of average was given by 31%.

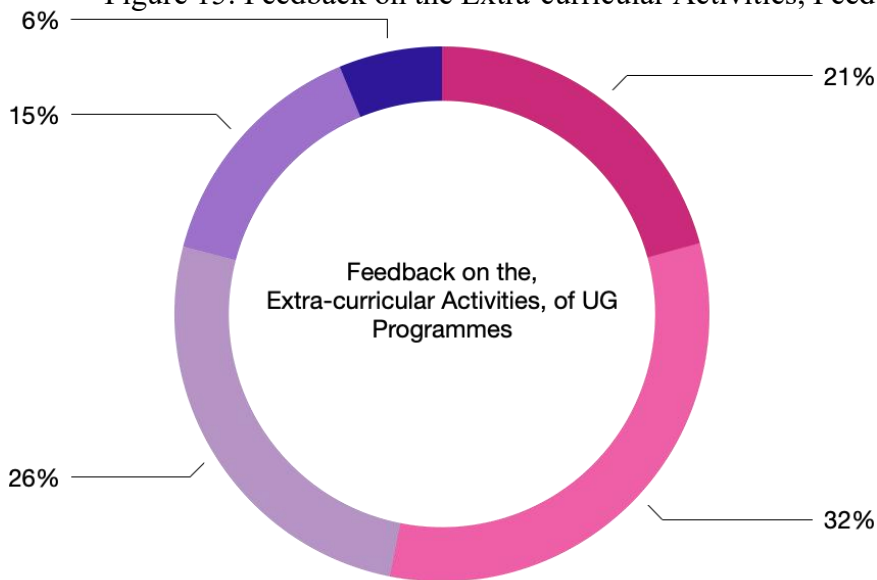


Percentage of UG Students who opined that the Recreational Facilities, offered at Mar Thoma College, Tiruvalla as Very Good and Good were 15% and 44% respectively. 32% of respondents opined that it was average.



For PG programme, a score of Very Good and Good were given by 13% and 41% of respondents, respectively. 35% gave the score as Average.

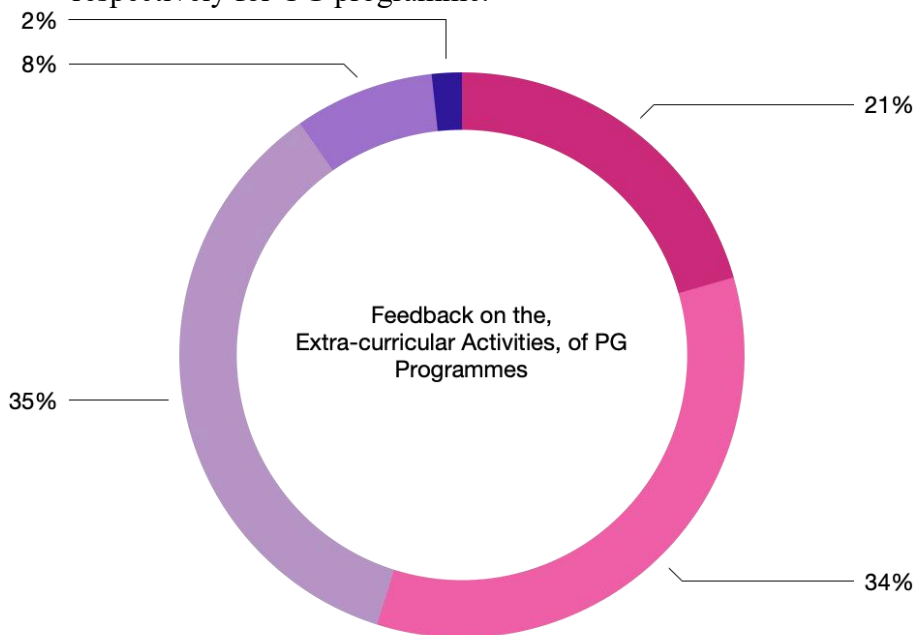
Figure 15: Feedback on the Extra-curricular Activities, Feedback Responses (%)



Assessment	Counts
Very Good	103
Good	161
Average	129
Poor	73
Very Poor	31

● Very Good ● Good ● Average ● Poor ● Very Poor

Percentage of Students who opined that the Extra-curricular Activities, for courses offered at Mar Thoma College, Tiruvalla as Very Good and Good were 21% and 32% respectively for UG programme.

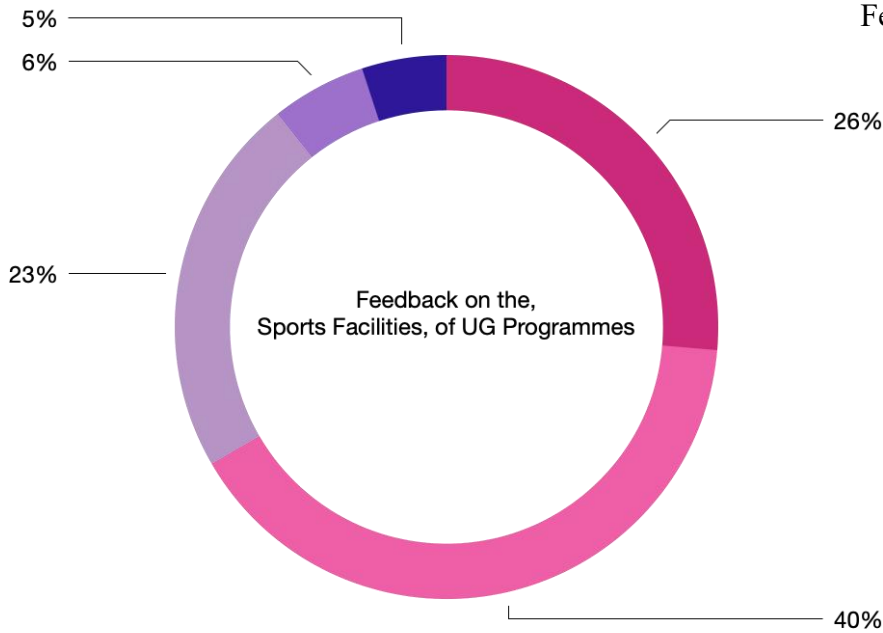


Assessment	Counts
Very Good	36
Good	60
Average	62
Poor	14
Very Poor	3

● Very Good ● Good ● Average ● Poor ● Very Poor

For PG programme a score of Very Good and Good were given by 21% and 34% of respondents, respectively. 35% had given the score as Average.

Figure 16: Feedback on the Sports Facilities, Feedback Responses (%)

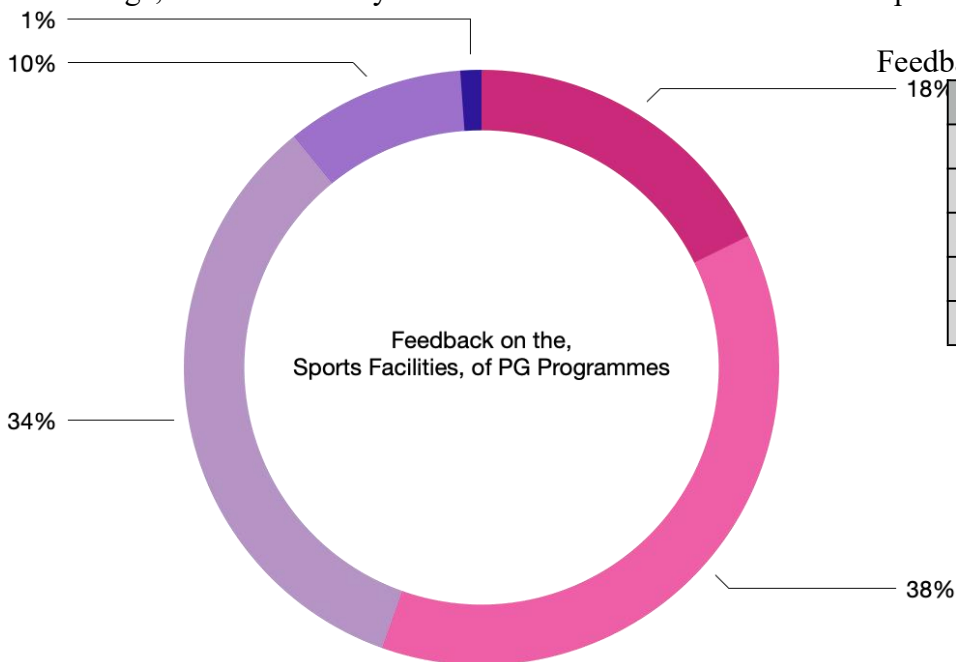


Feedback on Sports Facilities UG

Assessment	Counts
Very Good	131
Good	200
Average	113
Poor	28
Very Poor	25

● Very Good ● Good ● Average ● Poor ● Very Poor

Percentage of Students who opined that Sports Facilities, for courses offered at Mar Thoma College, Tiruvalla is Very Good was 26% and Good was 40% respectively for UG programme.



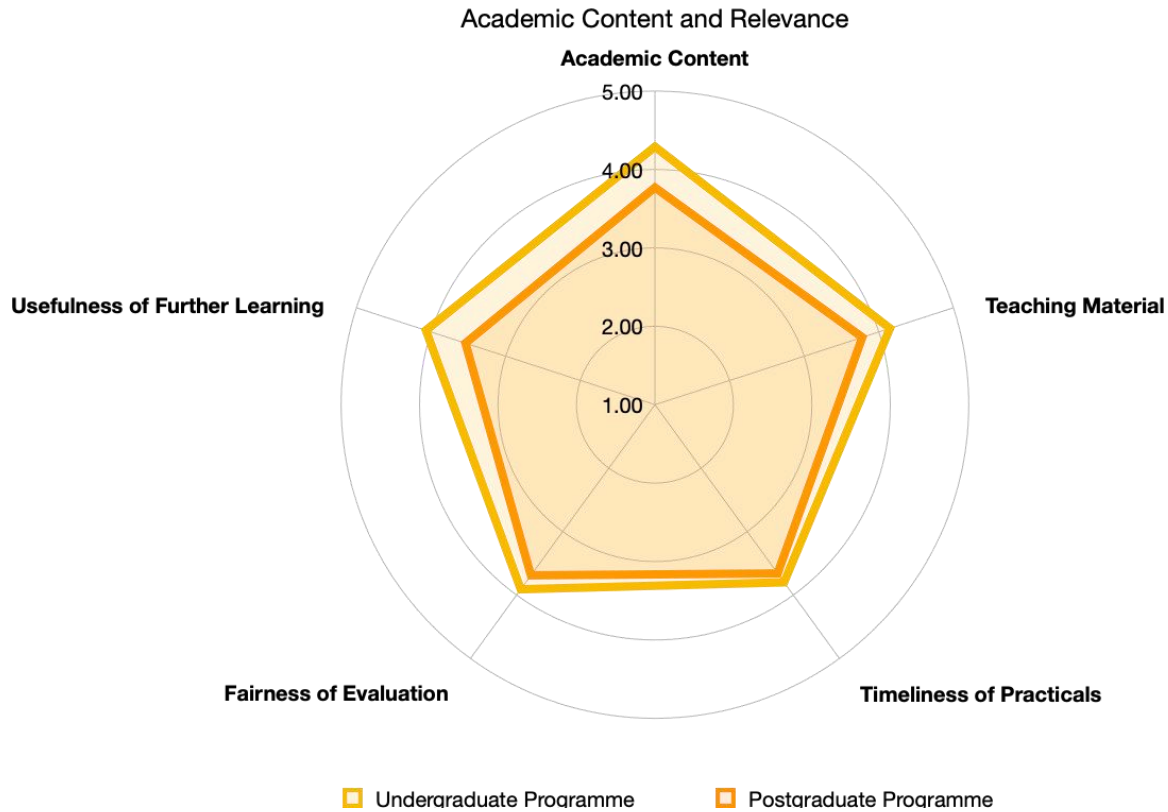
Feedback on Sports Facilities PG

Assessment	Counts
Very Good	31
Good	66
Average	59
Poor	17
Very Poor	2

● Very Good ● Good ● Average ● Poor ● Very Poor

For PG programme, Scores of Very Good and Good were given by 18% and 38% of the respondents respectively. 34% opined that the same could be given a score of average. Figure 17: Feedback on the on Academic Content and Relevance on a scale of 5 by UG and PG students.

Feedback on Academic Content and Relevance
(Average Scores on Scale of 5)



Five parameters which are directly related to Academics are being compared in graph. The scores are represented on a scale of 5. Scores represent the averages of feedback given by students. The graph also depicts the feedback of both UG and PG students separately.

Students of Undergraduate programmes and Post-graduate programmes gave a score of 4.29 and 3.77 respectively for the quality of academic content provided at Mar Thoma Colleg, Tiruvalla. Teaching materials were rated at 4.15 by UG students and a score of 3.78 was given by PG students. Timeliness of practical works were given scores of 3.80 by UG students and 3.66 by PG students. Fairness of Evaluation were given scores of 3.91 by UG students and 3.69 by PG students. Usefulness of Further Learning were given scores of 4.07 by UG students and 3.54 by PG students.

Feedback on On-Campus Facilities
(Average Scores on Scale of 5)

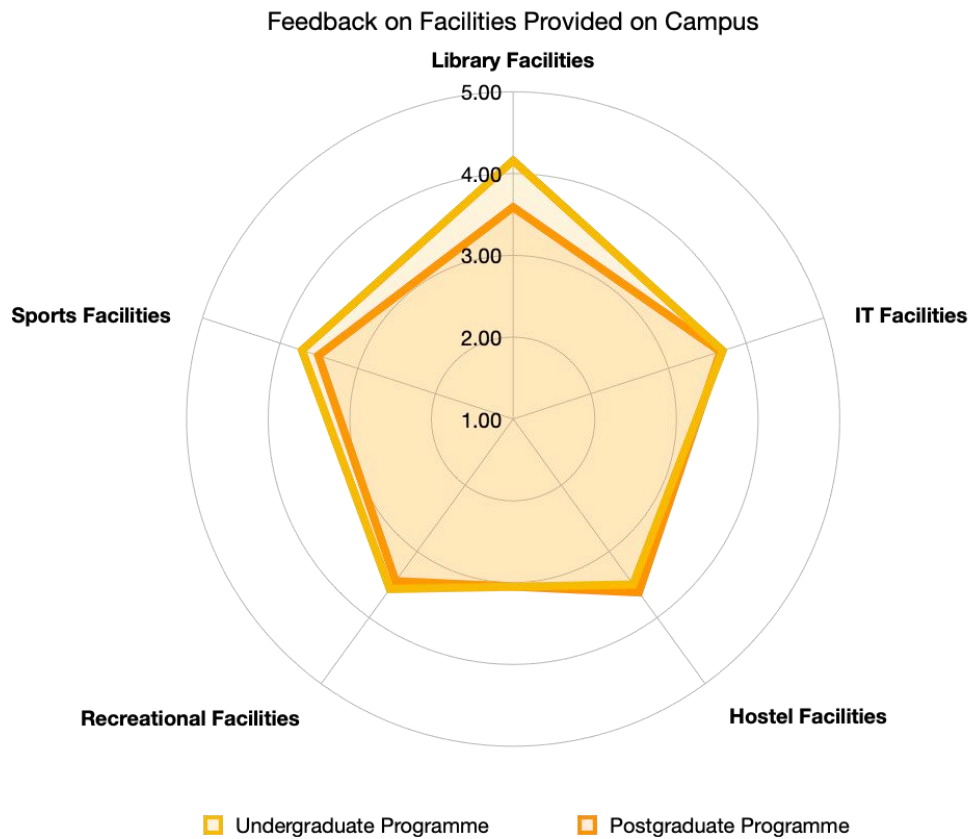
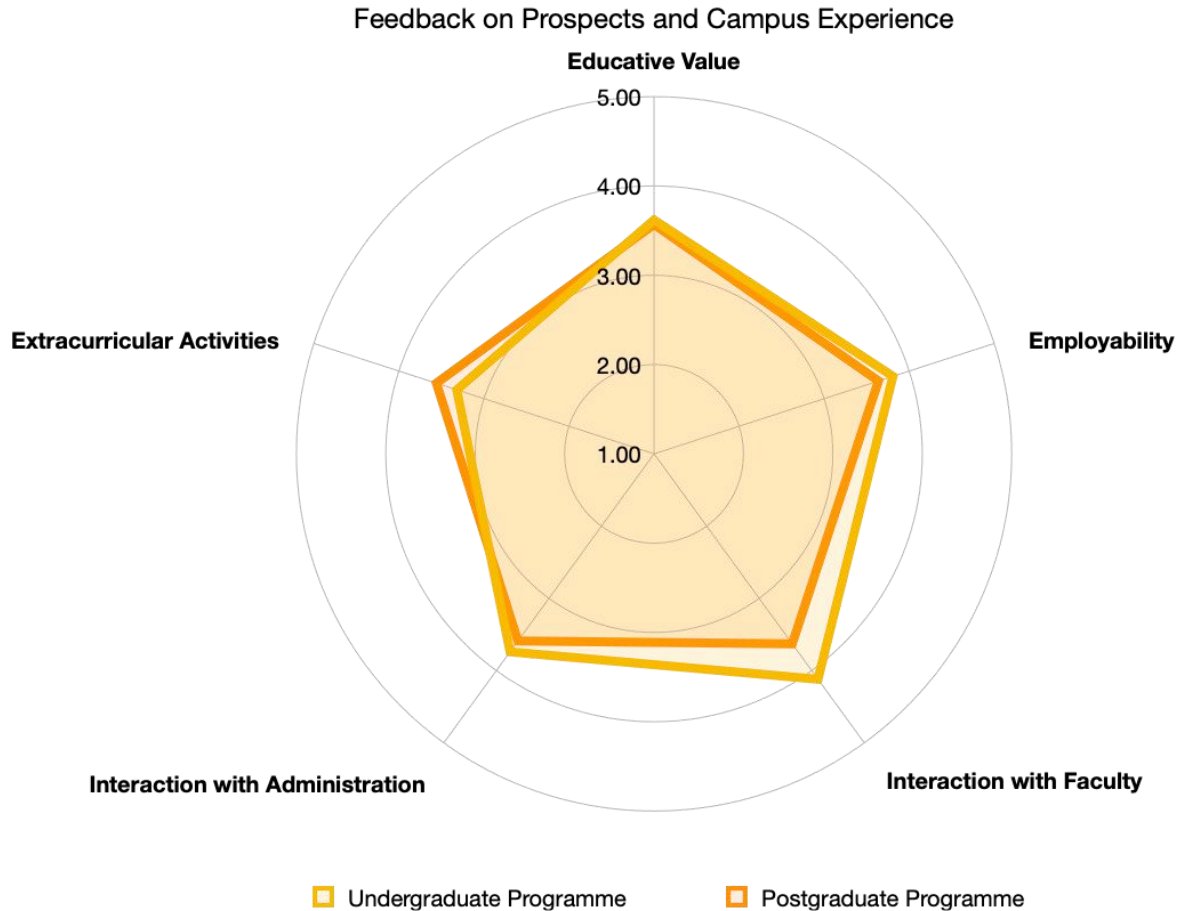


Figure 18: Rating of the on-campus facilities are presented on a scale of 5 by UG and PG

Feedback on five different parameters related to on-campus facilities are presented in the graph. All values represented here are averages on a scale of 5 based on the feedback of UG and PG students of the college.

Students of Undergraduate programmes and Post-graduate programmes gave a score of 4.16 and 3.59 respectively for the Library Facilities provided at Mar Thoma Colleg, Tiruvalla. IT Facilities were rated at 3.7 by UG students and a score of 3.67 was given by PG students. Hostel facilities were given scores of 3.50 by UG students and 3.62 by PG students. Recreational Facilities were given scores of 3.57 by UG students and 3.45 by PG students. Sports Facilities were given scores of 3.72 by UG students and 3.51 by PG students.



Five parameters which are directly related to Future Prospects and Campus Life Experience are assessed in this Graph. The scores represent average scores on a scale of 5. Scores represent the average feedback given by students. The graph depicts the feedback of both UG and PG students separately.

Educative Value was given a score of 3.62 by UG students and a score of 3.57 was given by PG students. Employability was given scores of 3.81 by UG student and 3.64 by PG student. Interaction with Faculty was rated at 4.12 by UG students and 3.63 by PG students. Interaction with Administration was given a score of 3.74 by UG students and 3.59 by PG students. Extracurricular activities were given a score of 3.32 by UG students and 3.56 by PG students.

MAR THOMAS COLLEGE, TIRUVALLA

Student Feedback on Teachers

Department.....Semester / Year.....

Please rate the following attributes of the Teacher using the 10 point scale shown:

Rating Scale

10	9	8	7	6	5	4	3	2	1
Very good					Very poor				

Name of the Teacher :	
Attributes	Rating
1. Communication\Skills (in terms of articulation and comprehensibility)	
2. Interest generated by the teacher	
3. Ability to integrate course material with environment / other issues to provide a broader perspective	
4. Ability to integrate across the courses / draw upon other course	
5. Accessibility of the teacher in and out of the class (includes availability of the teacher to motivate outside class discussion)	
6. Ability to design quizzess / examinations / assignments / projects to test understanding of the course	
7. Provision of sufficient timely feedback	
8. Knowledge base of the teacher (as perceived by you)	
9. Sincerity / Commitment of the teacher	
10. Overall rating	

MAR THOMA COLLEGE, THIRUVALLA

Students feedback on Teachers (Separate for each Teachers)

Name of the student.....

Department :

UG / PG Semester / Year

Over all Grade obtained in the Final / Sem. Exam

Name of the Teacher:

Name of the course handled:.....

Sl. No.	Parameters	Very Good A 4	Good B 3	Satisfactory C 2	Unsatisfactory D 1
1	Punctuality in the class				
2	Communication Skills(in terms of articulation and comprehensibility)				
3	Sincerity/Commitment of the teacher				
4	Interest generated by the teacher				
5	Ability to integrate course material with environment/other issues				
6	Ability to integrate content with other topic				
7	Accessibility of the teacher in and out of the class(includes availability of the teacher to motivate further study and discussion outside class)				
8	Ability to design quizzes/tests/assignments/examinations and projects to evaluate student's understanding of the Course				
9	Allow sufficient time for feedback/clearing doubts				
10	Completion of the Syllabus on time				
11	Focus on syllabus				
12	Overall rating				

Signature: